1 2 J00723755 10/09/14 1:000.00 3 4 5 STATE OF WASHINGTON 6 OFFICE OF THE INSURANCE COMMISSIONER 7 8 In the Matter of Order No. 14-0183 9 **COUNTRY LIFE INSRUANCE** WAOIC No. 51640 10 COMPANY, NAIC No. 62553 11 Respondent. AGREED ORDER 12 LEVYING A FINE 13 14 15 This Consent Order is entered into by the Washington State Office of 16 the Insurance Commissioner, acting pursuant to the authority set forth in 17 RCW 48.17.560 and RCW 48.17.530, and Country Life Insurance Company, 18 an approved continuing insurance education provider. 19 20 **BASIS:** Country Life Insurance Company ("Country Life") is an 21 1. approved continuing insurance education provider, #2167, headquartered in 22 23 Bloomington, Illinois. 24 25

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- 2. On or about June 27, 2014, OIC Licensing performed a random audit of this education provider's records. The audit revealed that Country Life offered and held a classroom version of the course titled "Wealth Distribution Solutions" that was not approved for credit. The self-study version of that course was approved for one credit hour.
- 3. Country Life submitted a self-study roster to the Commissioner for nine attendees of the March 20, 2014 class. When the violation was discovered during the audit, the education program analyst was able to remove eight of the attendees from the roster because each had not renewed his or her producer license. However, one Washington licensee was given one credit hour for taking the non-approved classroom course because he had already renewed his producer license. Country Life offered the course for credit to the nine producers who attended the course.
- 4. In addition, Country Life was unable to locate a copy of the approved course outline for the self-study class requested in the audit.
- 5. WAC 284-17-302(1) states that advertising or offering a course for credit without the approval of the Commissioner may result in a fine.
- 6. WAC 284-17-272(j) requires that an approved continuing insurance education provider must maintain records for a period of three years after the completion date of the course.

## AGREEMENT TO ORDER:

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Country Life, acknowledging its duty to comply fully with the applicable laws of the State of Washington, consents to the following in consideration of its desire to resolve this matter without further administrative or judicial proceedings. The Insurance Commissioner consents to settle the matter in consideration of its payment of a fine on such terms and conditions as are set forth below.

insurance education provider up to \$1,000 per violation of the insurance

code, in addition to or in lieu of revocation of its approval.

RCW 48.17.560 permits the Commissioner to fine an

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Country Life consents to the entry of this Order, waives any and 1. all hearing rights, and further administrative or judicial challenges to this Agreed Order.

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2. By agreement of the parties, the Insurance Commissioner will impose a fine of \$1,000.00 (One Thousand Dollars) to be paid within thirty days of the entry of this Order.

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3. Country Life understands and agrees that any future failure to comply with the statutes and regulations that are the subject of this Order constitutes grounds for further penalties, which may be imposed in direct response to further violation.

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1	4. Country Life's failure to timely pay this fine and to adhere to the
2	conditions shall constitute grounds for revocation of its approved education
3	provider status, and shall result in the recovery of the fine through a civil
4	action brought on behalf of the Insurance Commissioner by the Attorney
5	General of the State of Washington.
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7	EXECUTED this 10 day of 0 ctober , 2014.
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9	COUNTRY LIFE INSURANCE COMPANY
0	By: Double
. 1	Title: <u>Supernisor</u> , Agency Support
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.5	ORDER
.6	Pursuant to the foregoing, the Insurance Commissioner hereby Orders as
. 7	follows:
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19	1. Country Life shall pay a fine in the amount of \$1,000.00 (One
20	Thousand Dollars) to be paid within thirty days of the entry of this Order.
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22	2. Country Life's failure to timely pay this fine and to adhere to the
23	conditions shall constitute grounds for revocation of its approved education
24	provider status, and shall result in the recovery of the fine through a civil
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1	action brought on behalf of the Insurance Commissioner by the Attorney
2	General of the State of Washington.
3	ENTERED AT TUMWATER, WASHINGTON, this 73 day of
4	Outober, 2014
5	<u>QUIVOUY</u> , 2014
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7	Mile Kridle
8	MIKE KREIDLER
9	Insurance Commissioner
10	By and through his designee
11	Marie & Stickler
12	Marcia G. Stickler
13	Insurance Enforcement Specialist Legal Affairs Division
14	Legal Attalls Division
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